This leaflet gives you information on NHS Fife’s Strategic Framework.

This Framework has been developed in partnership with our staff and patients, and outlines the vision and values we believe will enable us to continue delivery good quality, person-centred care and is based on the approach that what matters to you, matters to us.

It formally sets out NHS Fife’s vision, mission and values alongside our aspirations and objectives.

Although the organisation already works within and is guided by these principles, the Strategic Framework presents this in a clear and concise manner.

Paul Hawkins
NHS Fife Chief Executive

Our Vision
The people of Fife live long and healthy lives

Our Mission
Transforming health and care in Fife to be the best

Our Values
- Safety First
- Dignity & Respect
- Care & Compassion
- Excellence
- Fairness & Transparency

Find out more
http://www.nhsfife.org/strategicframework

Strategic Framework Q&As
What is a Strategic Framework?
A Strategic Framework provides a clear outline of the vision, mission, values and objectives of an organisation. It is important that we are clear with ourselves and others about our vision and the key values and objectives we believe will enable us to deliver good quality, person-centred care.

Why Create a Strategic Framework?
NHS Fife already works to a number of local and national strategies, all aimed at improving the health wellbeing of the population we serve. The Strategic Framework will set out NHS Fife’s core values and principles and will ensure that these are reflected in all existing and future strategies.

How has the Framework been developed?
The organisation has worked closely with staff to develop the Framework, and it has been endorsed by the NHS Fife Board and staff groups. It is important to note that the Framework represents the way in which the organisation already works, however, the Strategic Framework allows us to present this in a clear, concise way.

How will the Framework be used?
The Strategic Framework will underpin all of the work that the organisation does and will ensure that the decisions that the organisation takes, the services we provide and the way in which we do so, aligns with the values it places at its core. This means that when we plan and redesign our services, the organisations key principles will inform any changes we make. It provides a structure and values to drive future strategies such as the Clinical Strategy.

How Will We Know That the Organisation is Working Within the Framework?
NHS Fife, in common with other boards, is required to collect a range of data on the services we provide. This information can support us to measure how the Strategic Framework is being applied to give the Board confidence that the organisation is planning and delivering within the aspirations of the Framework.
We will...

Our Objectives

- listen to what matters to you and treat you as an individual;
- design services in partnership with service users, carers and communities;
- give you choices and information;
- create environments that encourage caring and positive outcomes for all;
- develop and redesign services that put patients first, supporting independent living and self-management of health through the integration of health and social care.

We aspire to be

An Exemplar Employer

Our Objectives

- create time and space for continuous learning;
- listen to and involve staff at all levels of the organisation;
- give staff the skills, resources and equipment needed to do their jobs;
- encourage and expect all staff to take appropriate decisions;
- encourage staff to be ambassadors for health and social care in Fife;
- create high performing multi-professional clinical teams through clinical education and development;
- Equip people to be the best leaders.

We will...

- work with you to ensure you receive the best possible care;
- listen to and involve staff at all levels of the organisation;
- give staff the skills, resources and equipment needed to do their jobs;
- encourage and expect all staff to take appropriate decisions;
- encourage staff to be ambassadors for health and social care in Fife;
- create high performing multi-professional clinical teams through clinical education and development;
- Equip people to be the best leaders.

We aspire to be

Clinically Excellent

Our Objectives

- work with you to ensure you receive the best possible care;
- ensure there is no avoidable harm;
- achieve and maintain recognised quality standards;
- ensure that NHS Fife’s environment is clean, tidy, well maintained, safe and something to be proud of;
- embed patient safety consistently across all aspects of healthcare provision;
- support research, innovation and quality improvement which will see NHS Fife as a centre of excellence.

We aspire to be

Sustainable

Our Objectives

- ensure the maximum impact of our resources in the promotion of health and wellbeing;
- increase efficiency and reduce waste;
- ensure that our activities are cost effective and within budget;
- ensure that all service redesign and development makes the most effective use of resources and avoids waste and unwarranted variation;
- develop, in collaboration with our partners, our property and assets to meet the changing needs of health and social care provision.