REPORT TO
DUNFERMLINE & WEST FIFE
COMMUNITY HEALTH PARTNERSHIP COMMITTEE

THURSDAY 11TH SEPTEMBER 2014

QUEEN MARGARET DEVELOPMENTS
UPDATE

Margaret Henderson
Divisional General Manager
Ambulatory Care and Project Lead
Queen Margaret Developments Update

Purpose of the Paper

The purpose of the paper is to update the DWF CHP Committee on the developments at QMH since the previous report in May 2014.

1 Introduction

The Queen Margaret Development Project Board chaired by Chris Bowring, NHS Fife Director of Finance continues to meet monthly to oversee the development ensuring the project is delivered on time and with in budget.

The Queen Margaret Project Team meets monthly to drive the process and ensure progress is maintained. Updates are received from each of the Workstreams providing the detail.

2 Progress

Established Workstreams are as follows:-

2.1 Day Surgery, Endoscopy, Urology and Day Care Services (DTC)
2.2 Primary Care Services
2.3 Children’s Services
2.4 Maternity Services
2.5 Communication Sub-Group
2.6 Travel Planning Group (existing Group)
2.7 IT and Telephones
2.8 Non-clinical
2.9 Main Entrance/Foyer

This report gives an update on the above workstreams where appropriate.

2.1 Day Surgery, Endoscopy, Urology and Day Care Services (DTC)

The unit became operational on Saturday 24th May 2014. There are lists every day including Saturdays and Sunday. The Regional Endoscopy Unit was officially opened by the Cabinet Sectary on the 29th July 2014.

The new Clinical Intervention Unit which is a 5-day service opened on 26th May 2014.

The Urology Unit has now been handed over by contractors and the transfer date for the services from VHK to QMH is planned for the 29th September 2014.
2.1 **Day Surgery, Endoscopy, Urology & Day Care Services (DTC) continued**

DSU including 23 hour stay beds remains in ward 12 until the re-construction work in wards 10/11 is completed which is expected to be by the end of September. Activity continues as planned.

**Decontamination Re-Processing Unit**

Favourable water tests resulted in this new unit being functional from Saturday 26th May 2014. There have been some issues with the water pressure in the ICIS machines due to the way the pipe work and water supply has been installed. However this has now been resolved.

During this period of difficulty we have accessed the old Decontamination facilities which are still being serviced and validated which ensured no loss of activity during these times.

2.2 **Primary Care Resource Centre – Carnegie Unit**

The Carnegie Unit brings together a wide range of services. This work is being progressed via the Primary Care Resource Centre workstream and the QMH Project Team.

These services include Podiatry, Nutrition & Dietetics, Speech & Language Therapy, Diabetic Services, Children’s Physiotherapy and Occupational Therapy, Clinical Psychology, Children & Adolescent Mental Health Services, Learning Disability community patients, Dental Services supported by administration services.

An area within QMH has been identified and the Design Development phase has begun.

Children's Occupational Therapy & Physiotherapy will be relocating into the existing footprint of Therapy & Rehabilitation at QMH. Some work is required to accommodate these additional services and work is in progress.

2.3 **Children’s Services**

The model of care has been agreed taking account of emerging opportunities within Children's services.

Funding has been identified in the capital plan 2015-2016. Updates will be provided in due course.

2.4 **Maternity Services**

Work continues as per plan and a fuller report on this workstream will be given at a later date.
2.5 Communication, Involvement and Engagement

The importance of having clear and regular communication is well recognised and a communication sub-group, chaired by NHS Fife Communication Manager, meets monthly.

Ongoing Communication on the progress of the changes on the QMH site is published in the Queen Margaret Developments newsletters. Information is also placed on the intranet and internet. Work has began on updating web and intranet pages to make them more engaging with further visuals added.

The Official opening of Regional Endoscopy Unit was picked up by local Press and broadcast media; good supporting social media/web.

Work is well underway to finalise a staff display which will be staffed over lunchtimes within the dining room of QMH. Focus will then move to a public display which will be housed in the main foyer.

The team have produced a template for services when providing information on moves. The template can be used in poster and leaflet format; services are encouraged to use this for consistency in the coming months.

2.6 Travel Planning

A paper was considered by the Project Team which supported a reconfiguration to improve traffic flow and access to the main entrance.

This work is almost complete with a one way system now in operation.

Additional blue badge and parent/child spaces have been identified and appreciated.

2.7 IT and Telephones

Work continues as per plan and a fuller report on this workstream will be given at a later date.

2.8 Non-clinical

Work continues as per plan and a fuller report on this workstream will be given at a later date.
2.9 Main Reception/Foyer

The plans to update and improve the main reception area are now nearing completion. The new design will allow improved patient flows and self check-in is hoped to be established towards the end of this year.

The new colour schemes offer a much brighter welcome for staff, patients and relatives. Positive comments have been received regarding these new and improved facilities.

Currently final redesign work is in progress with in the rehabilitation suite.

Details of the changes have been well publicised to the public in advance of the work commencing. Notices are displayed throughout the hospital apologising for the disruption.

We have introduced a ‘Meet and Greet’ team who provide a welcome face for new visitors to the QMH and offer directions around the site.

3 Older People’s Service

The Older Peoples Wards 5, 6 and 7 who had been decanted into level 3 of phase 2 to allow essential repair work to be undertaken have now returned to their original location as of Monday the 15th August 2014.

This facility has been much improved creating some single use accommodation and access to the courtyard. The moves went smoothly with no significant events.

4 Budget

The redevelopment of QMH is progressing within budget.

5 Next Steps

The next steps include continuation of the work detailed above and confirmation of the clinical design development plan for the PCRC.

6 Recommendations

The DWF CHP Committee are asked

- To note the progress made and ongoing work as detailed in the paper.

Margaret Henderson
Divisional General Manager, Ambulatory Care and Project Lead

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