**Purpose of the Report**

For Information

**SBAR REPORT**

**Situation**

1.1 The Care Inspectorate is the independent scrutiny and improvement body for care services in Scotland. Health Improvement Scotland is the national healthcare improvement organisation for Scotland. Both organisations worked together to undertake a joint inspection of services for Older People in Fife from April – June 2014.

1.2 The purpose of the joint inspection was to find out how well the health and social work services partnership (between Fife Council and NHS Fife) delivered good personal outcomes for older people and their carers. The process of external scrutiny also considered the Partnership’s preparedness for Health and Social Care Integration.

1.3 The methodology included inspectors from both improvement bodies meeting approximately 100 older people (aged 65 years+) and carers, meeting around 200 staff, reading around 90 health and social work services’ records and assessing the quality of services against a set of quality indicators. The final outcome inspection report was published on 19 January 2015. This was the first time in Scotland that a joint audit of health and social care services had been published.

**Background**

2.1 Fife Council and NHS Fife were assessed against a set of quality indicators and based on the findings of the inspection the joint partnership working was awarded the following grades:

- **Indicator 1**: Key performance Outcomes: **Adequate**
- **Indicator 2**: Getting help at the Right Time: **Adequate**
- **Indicator 3**: Impact on Staff: **Adequate**
- **Indicator 4**: Impact on the Community: **Good**
- **Indicator 5**: Delivery of Key Processes: **Adequate**
- **Indicator 6**: Policy Development and Plans to Support Improvement in Service: **Weak**
- **Indicator 7**: Management and Support of Staff: **Good**
- **Indicator 8**: Partnership Working: **Adequate**
- **Indicator 9**: Leadership and Direction: **Adequate**
2.2 The evaluation criteria for the grades are as follows:

**Excellent**: outstanding, sector leading  
**Very good**: major strengths  
**Good**: important strengths with some areas for improvement  
**Adequate**: strengths just outweigh weaknesses  
**Weak**: important weaknesses  
**Unsatisfactory**: major weaknesses

2.3 The grades awarded to Fife confirm that there were key areas of good practice and positive outcomes for some older people and their carers. However, the inspection report identified that there is clearly work to be done in Fife and capacity for improvement was stated in the form of ten recommendations.

2.4 Appendix 1 is the Fife Partnership’s Joint Action Plan which was submitted to the Care Inspectorate in March 2015. The action plan refers to all quality indicators and addresses all recommendations. The plan details ‘what we have done’ and ‘what we are progressing’. The Board will note that a significant amount of work had already been completed to effect improvement prior to the Inspection report being published in January 2015 and the requirement to develop an action plan.

2.5 Fife’s comprehensive action plan was fully accepted by the Care Inspectorate as confirmed at a meeting held on 30 April 2015.

2.6 The responsibility for ensuring that actions are addressed and improvements are delivered continues to rest with the Health and Social Care Partnership. Members will note that the column on the right of the action plan is a progress update on actions as at July 2015.

2.7 There is an internal monitoring process in place coordinated by a Divisional General Manager to ensure that actions and timescales are scrutinised and delivered. Regular updates are given to the Care Inspectorate accordingly.

Assessment

3.1 Fife’s Health and Social Care Partnership continue to strive to bring about improvement which will benefit patients and the community of Fife. This and future inspection reports will inform our ongoing commitment to improve and shape services now and in the future.

Recommendation

The Board is asked to:

- **Note** the content of the report
- **Note** the improvement’s made to date
### Objectives: (must be completed)

<table>
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<tr>
<th>Healthcare Standard(s):</th>
<th>To provide the optimum standard of care to Older People while in our care.</th>
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<tr>
<td>HB Strategic Objectives:</td>
<td>To enhance the standard of care that is provided to Older People in Fife via the Health and Social Care Partnership.</td>
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### Further Information:

<table>
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<th>Evidence Base:</th>
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<td>Glossary of Terms:</td>
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| Parties / Committees consulted prior to Health Board Meeting: | Care Inspectorate  
Executive Committee, Fife Council  
Scrutiny Committee, Fife Council |

### Impact: (must be completed)

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<th>Financial / Value For Money</th>
<th>The improvement plan is based on existing or committed resources e.g. Integrated Care Fund.</th>
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<td>Risk / Legal:</td>
<td>The main risks highlighted are that if recommendations are not progressed, improvements will not be made and positive outcomes for older people and their carers in Fife will not be achieved consistently.</td>
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<td>Quality / Patient Care:</td>
<td>The improvement plan is person centred and outcome focussed to ensure a positive experience for service users, patients and their carers.</td>
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| Workforce:                  | The inspection process involved feedback from staff on areas that were working well and areas for improvement.  
Any training requirements are identified in the improvement plan (appendix 1) |
| Equality:                   | The Board and its Committees may reject papers/proposals that do not appear to satisfy the equality duty (for information on EQIAs, click here  
EQIA Template click here  
- **Has EQIA Screening been undertaken? No**  
  (If yes, please supply copy, if no please state reason)  
  An EQIA is not required as this report does not propose a change to any existing policy. This report explains actions taken or in progress to improve the experience of all those who access services. |